

19TH ANNUAL HRM CONFERENCE

SAFARI PARK HOTEL

Interpersonal Communication Skills

- **Interpersonal communication** is the process

by which people exchange information, feelings,

and meaning through verbal and non-verbal

messages: it is face-to-face **communication**

Interpersonal Communication Skills

- Understand the roles that such skills play in the work of the HR professional
- Emphasize on better relationships at the work place.
- Enhance the flow of information bottom up...

Interpersonal Communication Skills

- Optimize the brand of HR professionals
- Challenge us to address communication challenges in the work place.
- Maximize on the media available... the social media...

Social Media

- Download the App...
- App store
- Search dale Carnegie
- Free app...

Contact

Mercy.kimani@dalecarnegie.co.ke

0722- 431- 784